

Where will you be in 5 years?



problem solving
root cause analysis

Whatever Is On Your Horizon — We Want To Help You Get There.

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Compete on the Global Stage

We can help you get there

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Compete on the Global Stage

We can help you get there

Finding a way to be a link in the global chain of suppliers and services means matching your company's competitive advantage against potential competitors a world away.

Strategic and operational differentiation is the key to unlock the stratospheric advantage you need.

solving problems not symptoms

A PERSONAL ABILITY TO SOLVE PROBLEMS IS AN ESSENTIAL SKILL, AN ORGANIZATION'S ABILITY TO EFFECTIVELY SOLVE PROBLEMS IS A COMPETITIVE ADVANTAGE

The world is changing and your team needs to rapidly identify and respond to problems to minimize the impact to your customers and your organization's reputation. Unfortunately, many organizations have developed a great method of fixing symptoms, versus finding the root cause of problems and permanently solving them.

We understand this and can help your organization to model problem solving tools and processes that are World Class.

Our problem solving training has been implemented at leading organizations in the UK and Canada. We've helped those organizations get out of the business of daily "fire-fighting" and provide a focused process to their problem solving technique that gets results. Whether you are a small or large organization, these skills matter.

With over 30 years of experience in organization development, our specialists can help your organization's rise to the stars.



IN OUR 1 DAY WORKSHOP, WE CAN PROVIDE AND TRANSFER PRACTICAL PROBLEM SOLVING SKILLS AND TOOLS TO YOUR ORGANIZATION

- WHY IS PROBLEM SOLVING IMPORANT
- WHAT IS A PROBLEM
- PROBLEM SOLVING PROCESS
- RECOGNITION
- ROOT CAUSE ANALYSIS
- EVALUATING POTENTIAL SOLUTIONS
- MAKING THE DECISION
- ACTION PLANS
- MONITORING RESULTS

"I wanted a system that would fit our business and help us do a better job of satisfying our customers. What I got was all that, and much more. CESD helped us develop a system that complemented our situation perfectly. The support exceeded my expectations in every way!"

Richard Klassen – Owner / President
Enduron Custom

CESD Services can do the same for you.

*"The measure of success is not **if** you have a problem. Rather, the measure of success is that you are **not trying to solve the same problem you had last year...**"*

-- John Foster Dulles



WE'VE WORKED WITH A DIVERSE CUSTOMER BASE. HOW CAN WE HELP YOU?

We provide training and knowledge transfer consultancy services to support your company's rise to the stars.